

## NED VACANCY

**Organisation:** Consumer Goods & Services Ombud (CGSO)

**Number of Vacancy:** 1

**Position Available:** Non-executive Director

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### Role Description

**The CGSO seeks to appoint 1 Non-Executive Directors to their Board of Directors:**

A representative from the Retail Sector. A Qualifying Retail Sector Representative should be from a Retailer who is registered as a Consumer Goods & Services Ombud Scheme, and in good standing.

The CGSO's Memorandum of Incorporation (MOI) provides for a **minimum** of 9 (nine) Directors, made up as follows: (i) 3 (three) Directors from the Retail Sector; (ii) 3 (three) Directors from the Manufacturing Sector; (iii) 2 (two) representative from the Consumer Bodies and (iv) 1 (one) representative from the Industry Association Bodies; and a **maximum** of 15 (fifteen) Directors, made up as follows: (i) 4 (four) Directors from the Retail Sector; (ii) 4 (four) Directors from the Manufacturing Sector; (iii) 2 (two) representatives from Consumer Bodies; (iv) 2 (two) representatives from the Industry Association Bodies; and (v) up to a maximum of 3 (three) representatives appointed as fit and proper persons as the board agrees (Independent).

Candidates applying for this position must be willing to commit time and participate in all 4 quarterly board meetings and 3 committee meetings (where applicable).

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### Company Description

The CGSO is an Industry Ombud Scheme accredited in terms of section 82 of the Consumer Protection Act, 2008 (CPA). It is responsible for implementing the Consumer Goods and Services Industry Code of Conduct (CGCSI Code) that applies to the consumer goods and services industry. The CGSI Code was promulgated by Minister of Trade and Industry on the 29<sup>th</sup> of April 2015. As a result, it is compulsory for qualifying participants to subscribe to the CGSO and comply with CGSI Code.

The CGSO is responsible for providing alternative dispute resolution services as envisaged in section 70(1) of the CPA. In addition, it is required to offer guidance to participants in the industry as to the implementation of and compliance with the CGCSI Code as well as fair business practices to be followed when operating within the industry.

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### Candidate Criteria

In addition to satisfying the qualification and eligibility requirements set out in the MOI and section 69 of the Companies Act, the prospective Board member of CGSO should have:

- Excellent leadership qualities

- Passion for consumer protection and be committed to attend Board meetings
- Director's experience and having served as a non-executive director in similar organisations  
Strategic thinking and execution
- Knowledge and expertise on governance prescripts; directors' responsibilities (including fiduciary duties) and the consumer goods and service industry
- Extensive senior and/ or executive management experience within the Retail Sector or in the consumer goods and services industry.

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### **Terms and conditions:**

The term of office for Board members is two (2) years effective from the date of appointment. A retiring Director shall be eligible for re-election.

Nominations should be in writing and must contain the following information:

- Sector represented by the nominee
  - Full name, address, and telephone number(s) of the nominating organisation;
  - Full name, identity number, address, and telephone number(s) of the nominee.
  - Signed acceptance of the nomination by the nominee.
  - A declaration by the nominee that he/she is qualified to serve on this Board in terms of the Companies Act\*
  - A motivation for the appointment of the nominee to the Board of the CGSO (maximum: 1 page)
  - A short Curriculum Vitae of the nominee (maximum: 2 pages) covering the following areas: the nominee's full name, ID number, race, gender, contact address, telephone numbers, qualifications, experience, knowledge and skills, names and contact details of at least, two referees.
  - Certified copy of the South African ID
  - Copies of the qualifications.
- ✓ Remunerated
  - ✓ Location: Hybrid
  - ✓ Enquiries/ nominations must be sent to: Nozuko Mxunyelwa [nozuko@mxunyelwainc.co.za](mailto:nozuko@mxunyelwainc.co.za) or [Queenm@cgso.org.za](mailto:Queenm@cgso.org.za).
  - ✓ Correspondence will be limited to short-listed applicants only.
  - ✓ **The closing date for nominations is 31 January 2023.**